



OFFENDER REHABILITATION IN MALAYSIA

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Malaysia Prison Department*



Highlight Topics

1. Vision and Mission
 2. Human Development Program (HDP)
 3. Framework
 4. Implementation and Assessment
 5. Evaluation
 6. Academic Program
 7. Treatment Program
 8. Skills Program
 9. Other Rehab Program
 10. Collaboration
 11. Conclusion
-

Vision and Mission

Department's



Leading in correctional services

Creating productive mankind through effective rehabilitation, conducive environment and strategic integration

Our



1

Rehabilitation and Education : to ensure inmates undergo rehabilitation and education program to improve physical, mental and social development.

2

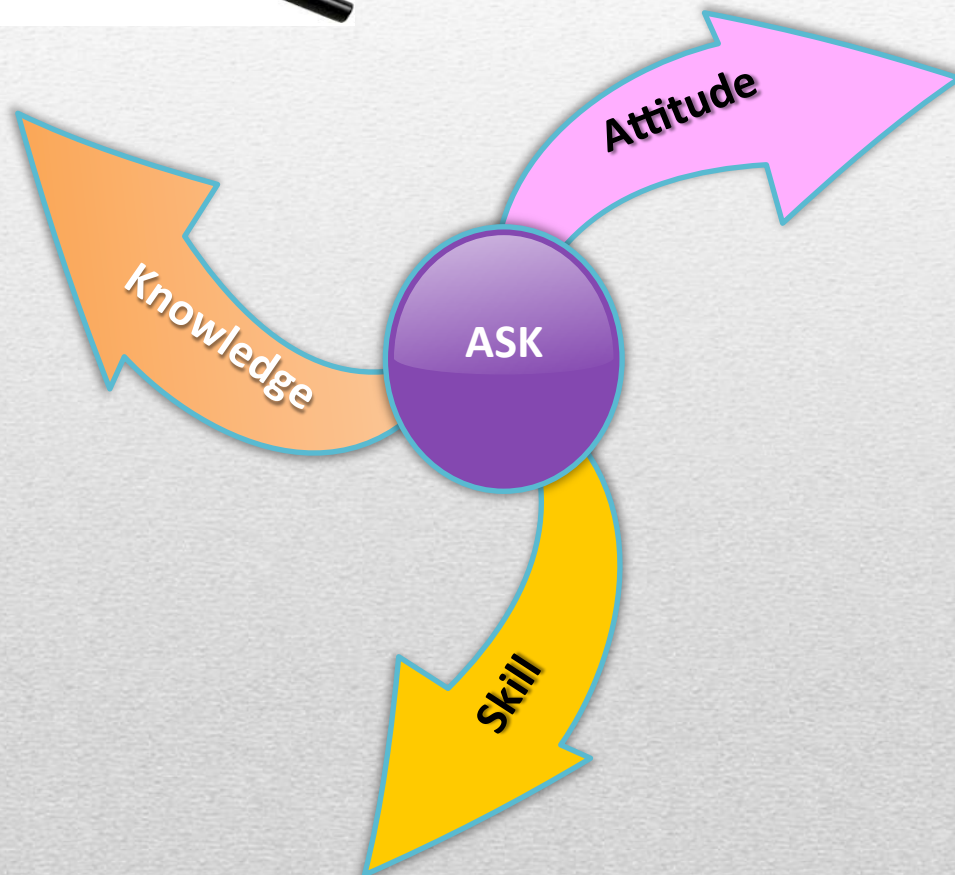
Healthcare and Treatment : to ensure appropriate healthcare and treatment is provided in prison clinic ospital.

3

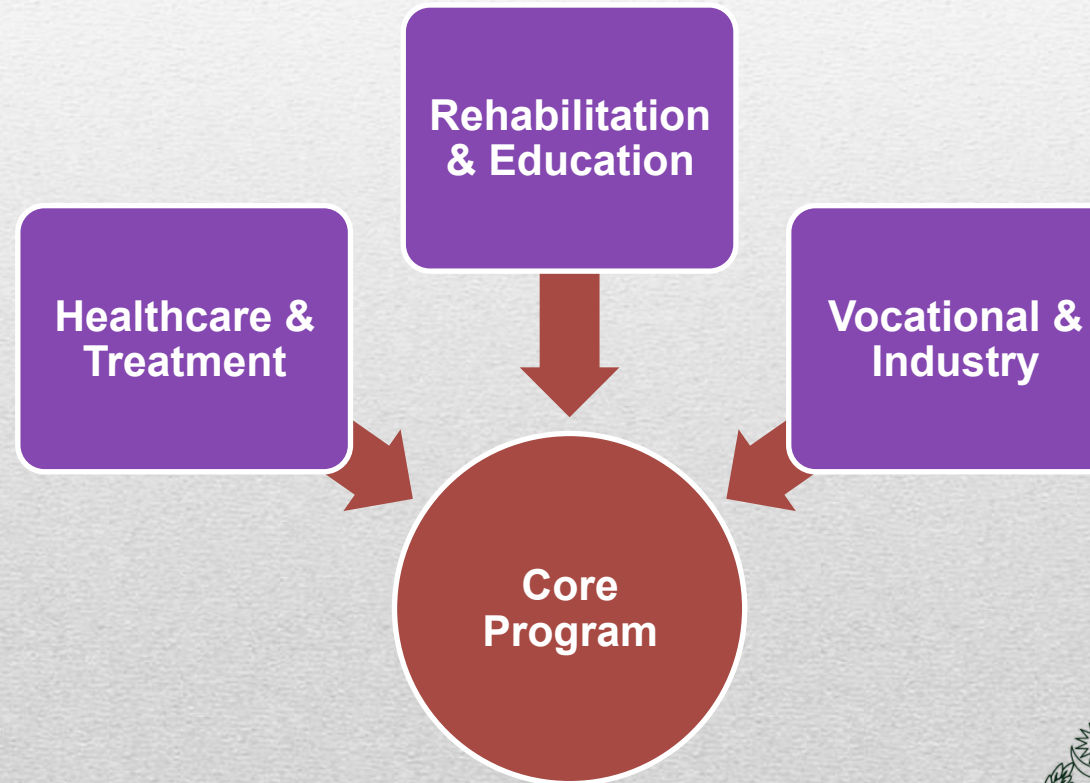
Vocational and Industry : provide opportunities to the inmates in certified skills program and career opportunities.

Human Development Program (HDP)

Human Development Program (HDP); Integrated rehabilitation model focuses on development of **attitude (A)**, **skills (S)** and **knowledge (K)** of inmates.

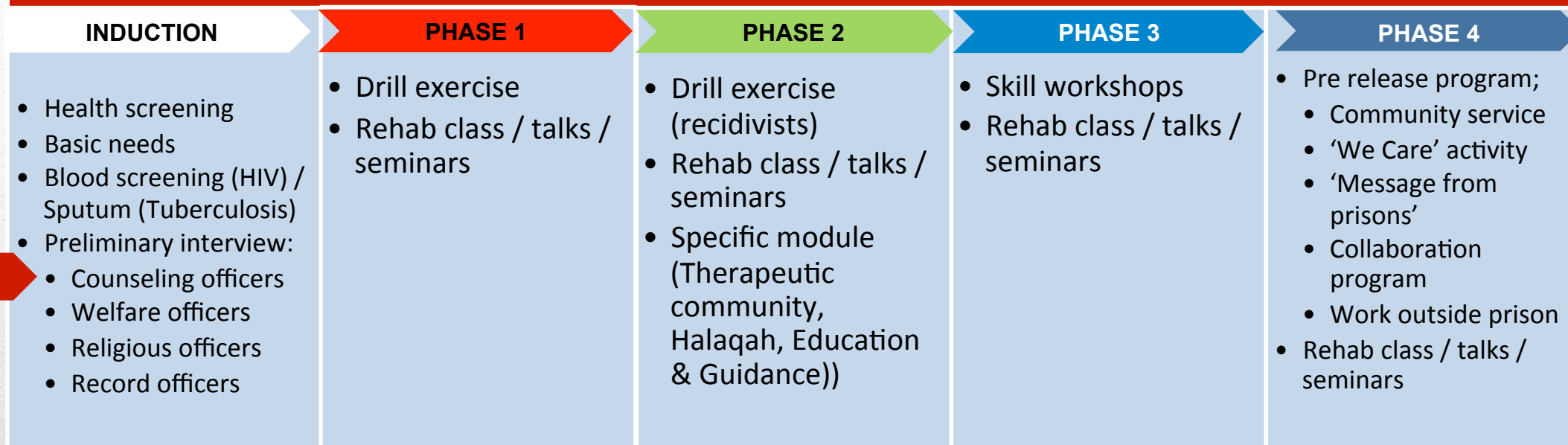


CORE PROGRAM



HDP Framework

HUMAN DEVELOPMENT PROGRAM (HDP)



Other type of healthcare services;

- Psychological Test (upon admission and every 6 months)
 - ✓ Instruments; SSKM20, BDI, DAST20, SOCRATES, AQ
- Counseling session (individual and group)

R



HDP Implementation & Assessment

Implementation

METHODS

- Group exercise
- Group discussion
- Seminar / Talks

CORE MODULES

- *Halaqah* – for Muslim
- Therapeutic Community (TC)
- Education and guidance

REHAB CLASS SCHEDULE

- **Morning**
 - 9.00 am - 10.30 am
 - 11.00 am - 12.30 pm
- **Afternoon**
 - 3.00 pm - 4.30 pm

Assessment

ASSESSMENT COMMITTEE

(70 %)

- **Chairman** : Director of prison
- **Secretariat** : Head of Rehabilitation Unit
- **Members** :
 - Residence officer
 - Counselling officer
 - Record officer
 - Skill workshops officer
 - Security officer

FACILITATOR'S ASSESSMENT

(30 %)

- Attendance
- Commitment
- Comprehension



HDP Evaluation

SCORING SCHEME

| Bil | Percentage | Grade | Level | Grade value |
|-----|------------|-------|--------------|-------------|
| 1 | 80 - 100 | A | Good | 4.00 |
| 2 | 70 - 79 | B | Satisfaction | 3.00 |
| 3 | 60 - 69 | C | Average | 2.00 |
| 4 | 59 below | D | Weak | 1.00 |

RECOMMENDATION

| Grade / Percentage | Prisoners | Juveniles | Detainees |
|--------------------------|--------------------------|------------------------------|-----------------------|
| A : 3.6 – 4.0 / 90 - 100 | Proceed to Next Phase | Release on License | Release |
| B : 3.0 – 3.59 / 80 - 89 | Proceed to Next Phase | Release on License | Release + Supervision |
| C : 2.0 – 2.99 / 70 - 79 | Repeat Prev. Phase (1/2) | Repeat Prev. Phase (1 month) | Extend + Review |
| D : 1.99 / 69 below | Repeat Prev. Phase (All) | Repeat Prev. Phase (2 month) | Extend |

Academic Program

ACADEMIC CLASS:

- 3M, Pre SPM, SPM (Govt. exam).

- SKILLS PROGRAM:** MSC (Level 1), CIDB, Computer Training (Cooperation with NGO's), short courses.

- HIGHER EDUCATION:** Diploma Degree, Masters (E-Learning)

Statistics Of Inmates Enrolling in Local Public / Private Higher Education Institute / Community College 2008 – 2015

| YEAR | DIM | BBA | MBA | TOTAL |
|------|-----|-----|-----|-------|
| 2008 | 7 | - | - | 7 |
| 2009 | 8 | - | - | 8 |
| 2010 | 3 | 2 | - | 5 |
| 2011 | 2 | 2 | - | 4 |
| 2012 | 4 | 10 | - | 14 |
| 2013 | 3 | 10 | 2 | 15 |
| 2014 | 11 | 16 | 4 | 31 |
| 2015 | 25 | 21 | 4 | 50 |

Pelatih Henry Gurney lanjut pengajian

Tiga diterima masuk IPTA berikutan peroleh keputusan cemerlang dalam peperiksaan SPM

KENINGAT! Menyusul dengan kelapangan lalu dan yakin mampu memampai cabaran masa depan. Itulah yang dipanggil tiga bekas pelatih Sekolah Henry Gurney di sini apabila menerima lesen pelepasan Jabatan Penjara untuk melanjutkan pengajian ke institusi pengajian tinggi awam (IPTA) semalam.

Dua daripada mereka ditempatkan di sekolah berbeza kerana kesihatan mereka manakala seorang lagi kerana kes ghaib.

Mereka adalah antara lima pelatih sekolah berkenaan yang memperoleh keputusan cemerlang dalam peperiksaan SPM tahun lalu. Lesen itu diampunkan Pejabat Jabatan Penjara Sabah, Mohd Sabri Yusoff yang

kin mampu meneruskan kehidupan dengan lebih yakin apabila berjaya memperoleh keputusan SA dan SB dalam SPM.

"Sejajang berada di sekolah ini lebih dua tahun lalu, banyak pengalaman dan pelajaran yang saya peroleh. Sejak masuk ke sini saya dan kakitangan penjara, saya yakin tidak akan mudah dipengaruh oleh rakan di luar apabila keluar nanti," katanya.

Anak sulung daripada lima beradik itu, berkata beliau berminat dalam jenayah mencuri akibat dipengaruh rakan yang tidak membolehkan pelajaran.

"Kalau itu saya langsung tidak terfikir pentingya pelajaran. Apa yang saya mahu ialah lawatan dan mengagik kawan mencuri. Bagaimanapun, selepas dimasukkan ke sekolah ini, baru saya sedar betapa pentingnya pelajaran untuk mengubah nasib keluarga," katanya.

Sementara itu, ibunya yang berusia 40-an, berkata beliau rela mengahantar anaknya ke sekolah berkenaan lagi memandangkan anaknya tidak teruja banyak akibat dipengaruh rakan.

"Saya amat bersyukur dan berbangga atas kejayaan anak saya melanjutkan pengajian ke IPTA," katanya.

Sementara itu, Mohd Sabri berkata, sekolah berkenaan membolehkan kegunaan 100 peratus litar dalam SPM tahun lalu apabila litar pelajarannya termasuk litar yang dibekalkan semalam memperolehi keputusan cemerlang.

"Tiga pelatih tersebut mendapat perbezaan secara berbeza kerana mendapat tawaran untuk melanjutkan pengajian di IPTA.

"Saya harap mereka belajar dengan tekun supaya menjadi insan berguna pada masa depan," katanya.



DIM - Diploma in Management
BBA - Bachelor of Business Administration
MBA - Master of Business Administration



Treatment Program

Medical and Healthcare Service

- Reception
- Transfer
- Skills & Vocational Program
- Execution of sentence
- Pre-release
- Follow-up
- Dental
- Emergency
- Psychiatric
- MMT / ARV / TB

Screening Test

- HIV Screening (HIV)
- Hepatitis Screening
- Urinalysis
- Tuberculosis Screening

Harm Reduction (MMT)

- Institution : **21***
- Parole : **16***
- On going Treatment: **165***
- Released: **1,709***

Harm Reduction (ARV)

- Institution : **20***
- On going treatment : **156***
- Released: **276***

** Statistic as for June 2016*

Other type of healthcare;

- **Psychological Test** (upon admission and after 6 months)
 - ✓ Instruments; SSKM20, BDI, DAST20, SOCRATES, AQ
- **Counseling session**
 - ✓ Individual and group



Skills Program

Malaysian Skills Certificate Program (MSCP)

- National Dual Training System (NDTS)
- Certified by Department of Skill Development and Department of Man Power, Ministry of Human Resource and Ministry Of Works.
- **Objective;** to prepare and increase the job market and employment for inmates upon release

Programs

- National Dual Training System (NDTS); **adults only**
- Special National Dual Training System (NDTS); **juvenile only**
- Commercial Vehicles Driving Under National Dual Training System (NDTS);



Skills Program

Skills Certificate Program (SCP)

- Certified by Construction Industry Development Board Malaysia (CIDB)
- Training and examination assessed by instructors from Construction Academy of Malaysia (CAM) the Ministry of Public Works

Others Training Program

- Foundation in Business
- Reflexology and Massage
- Barber
- 1Malaysia Skills



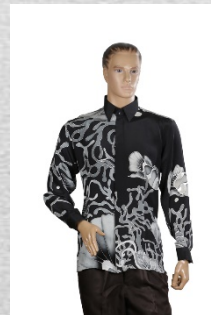
Skills Program

Areas of Training

- Manufacture : Wood furniture, welding, rattan, machineries (*cement ferro*) and various type of handicrafts.
- Agriculture : Self sufficient program (vegetables, fish, bread).
- Services : Health, beauty, cleaning, automotive and stitching.
- Food : frozen food and pastry.
- Textiles (fabric); *Batik*, *Songket* and *Tenun*



Textile Products



Skills Program (Self Sufficient)

Roti istimewa dari jel

Penjara Kajang jimat RM529,000 hasil Program Sara Diri

Web Sainsya Review
Email: ar.ozlan@hemetro.com.my
Kajang



MURUK, Mahom Azmi (luka dari kesan) bersama pegawai memberi penerangan proses membungkus roti kepingan barukan di Pusat Industri Roti, Penjara Kajang.



Other Rehabilitation Program



FAMILY ENGAGEMENT

Aim to strengthen family relationship.

'CIPTA'

A platform for inmate's creative work through song writing and singing.



'GENTA PUISI'

Promote awareness and patriotism among inmates through poetry.

Facilities

PREPAID PHONE SERVICE

Alternative communication facility to ensure continuity of inmate's relationship



TELE-VISIT

A video conferencing system to provide an alternative facility in visiting and communication for inmate of family.

Collaborations



- Ministry of Education
- Ministry of Women Development, Welfare and Society
- Ministry of Youth and Sport
- Ministry of Agriculture
- MARDI
- Ministry of Human Resource
- Department of Islamic Development (JAKIM)



- Microsoft Corporation
- EMC Computer System (Malaysia) Sdn. Bhd.
- Karangkraf Malaysia Sdn Bhd



- *Lembaga Zakat Selangor*
- National Agriculture Training Council (NATC)
- SME Corp Malaysia



- *Yayasan An-Nur*
- Prison Fellowship Malaysia
- Malaysian Care
- Malaysian Crime Prevention Foundation (MCPF)



- Open Univeristy of Malaysia
- Malaysia France Institute UNIKL
- International Islamic University of Malaysia (UIA)
- University College of Agroscience Malaysia (UCA)





PAROLE AND COMMUNITY SERVICES

Parole System In Malaysia



PAROLE CONCEPT

- **Is a conditional release**
 - **Eligible after serving $\frac{1}{2}$ prison sentence fulfilling other criteria**
 - **To serve sentence outside the prison area under the supervision of parole officer**
-

ORGANISATIONAL CHART

MINISTRY OF HOME AFFAIRS

PAROLE BOARD

**PAROLE BOARD
SECRETARIAT**

**MALAYSIAN PRISONS
DEPARTMENT**

PAROLE DIVISION HEADQUARTERS

STATE PAROLE OFFICE (14)

DISTRICT PAROLE OFFICE (14)

PRISON PAROLE OFFICE

Parole Board Members



Chairman

Members of the
Judicial & Legal Service



Senior Prison Officer



Senior Police Officer

Appointment

- Shall hold office for a period of 3 years & eligible of reappointment.
- Appointment by the King

Power

- To make decision on release
- To suspend/ revoke Parole Order
- To add/vary conditions



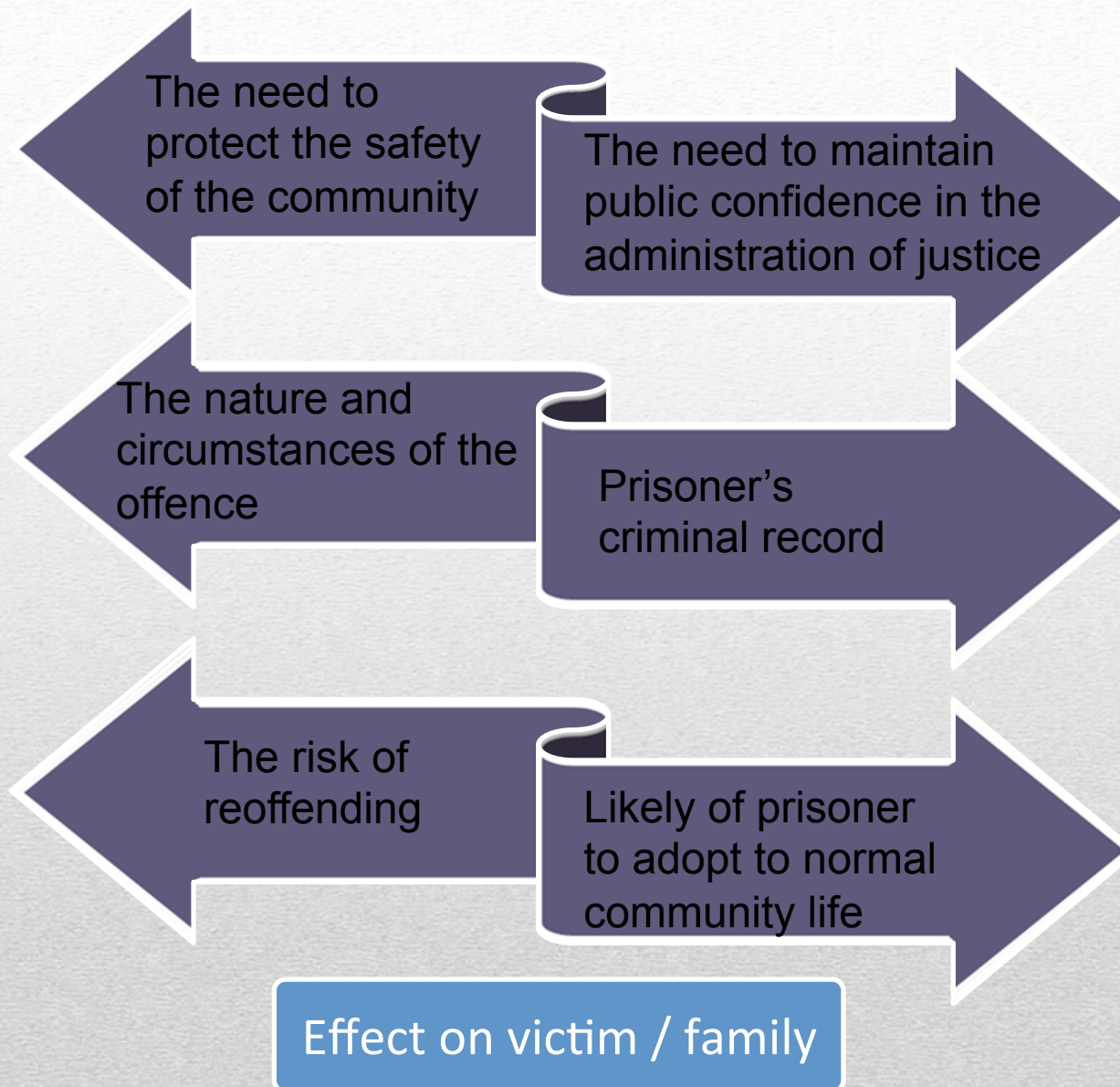
Senior Welfare Officer



Three members of
public



Parole System [Matters taken into account for decision]



MONITORING & SUPERVISION

- (a) Home visits
- (b) Employer visits
- (c) Intervention programmes
- (d) Report to parole office
- (e) Telephone calls
- (f) Urinalysis

- Frequency based on level of supervision
(maximum, medium, minimum)



LIST OF SOPs ON PAROLE

PRISON ACT 1995

*Section 46A-46O

RULES (PAROLE) 2010

*Rule 1-14

WORKING INSTRUCTIONS

*AK 1- AK20

Commissioner General of Prison Standing Order (CGPSO)

*CGPSO P004/2012 : Parole Officers Ethics

*CGPSO P001/2016 : Parole Management Procedure

*CGPSO P002/2016 : Parole Evaluation Committee

*CGPSO P003/2016 : Release/Escort/Admission Procedure

*CGPSO P004/2016 : Parole Release Procedure

PAROLE CIRCULARS

1-2010 : Release of Chronic Illness Prisoners on Parole Order

2-2010 : Release of Aged Prisoners (Above 60 years old) on Parole Order

1-2012 : Prisoners in Prison

2-2012 : Prisoners on Parole

3-2012 : General - Audit and Investigation on Parole

4-2012 : General - Community Education

5-2012 : Parole Eligible Date of Release – Calculation

6-2012 : Placing of Parolee in Halfway House of NGO's – Private Organisations

Report / Registration of Parolees at Parole District Office



MONITORING & SUPERVISION

- (a) Home visits
- (b) Employer visits
- (c) Intervention program
- (d) Report to parole office
- (e) Telephone calls
- (f) Urinalysis

- Frequency based on level of supervision
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Report / Registration of Parolees at Parole District Office



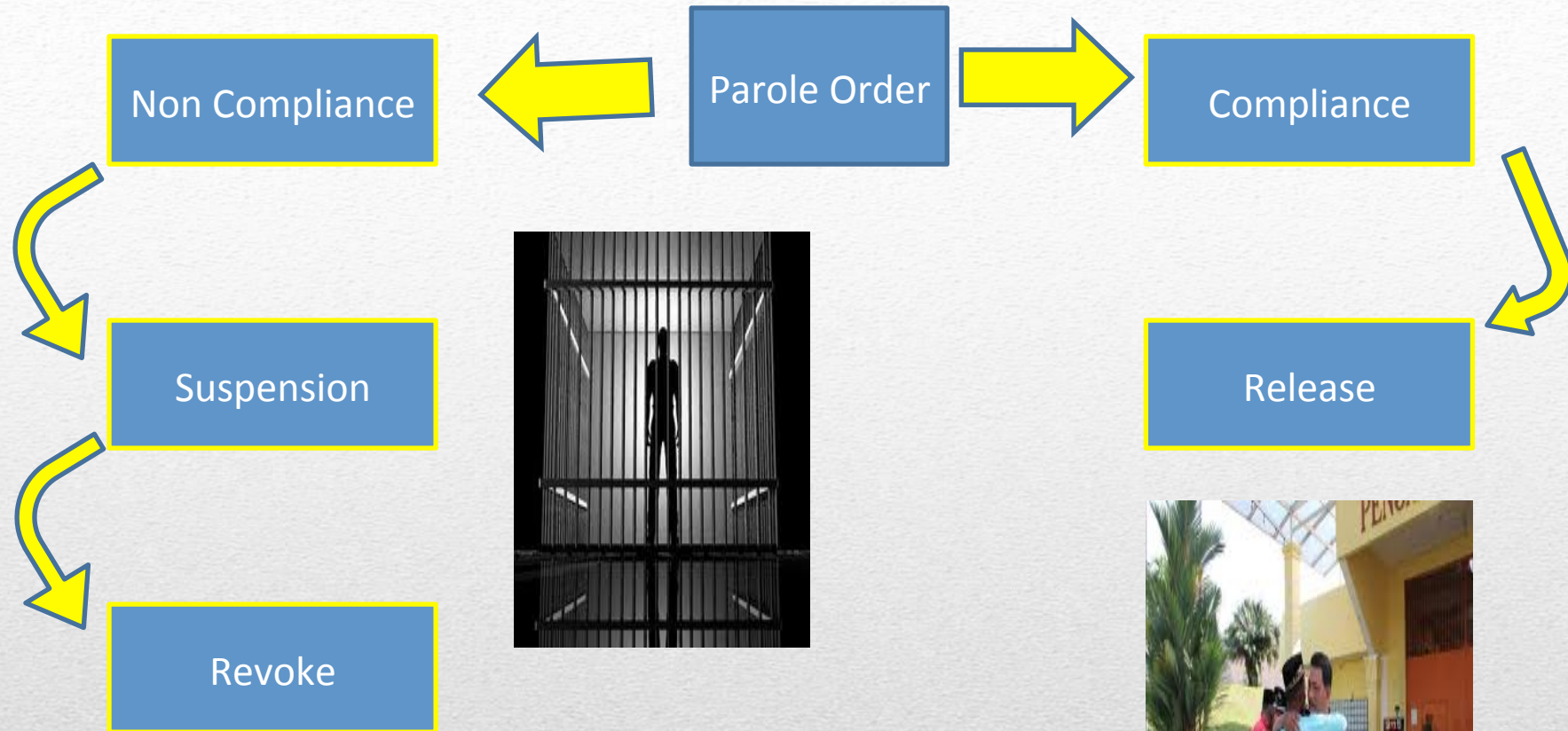
Urine Test At The District Parole Office



Home Visits by Parole Officers



Parole System



- * Sent back to prison for custody.
- * All / part of remission revoked by CGP
- * Commence rehabilitation Program from Phase I

Parole System [Performance]

| Year | % Success | % Revoked |
|--------|-----------|-----------|
| • 2008 | • 97.99 | • 2.01 |
| • 2009 | • 96.95 | • 3.05 |
| • 2010 | • 97.28 | • 2.72 |
| • 2011 | • 97.91 | • 2.09 |
| • 2012 | • 98.02 | • 1.98 |
| • 2013 | • 98.93 | • 1.07 |
| • 2014 | • 98.32 | • 1.68 |
| • 2015 | • 98.46 | • 1.54 |

Accreditation

Survey conducted by academicians from USM & UKM (Parole, Employers, Community)

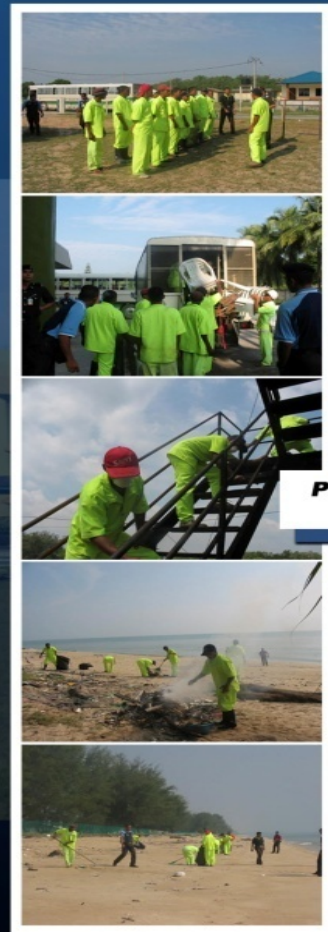
Acknowledgement by UNCAC

Positive feedback by MTCP participants.

Total parolees: 12,927

Recidivist rate: 2.44%

GRAM WE CARE
RE PROGRAM



PROGRAM WE CARE
WE CARE PROGRAM



MESRA, IKHLAS DAN BERBAKTI

ISO 9000:2001
www.prison.gov.my



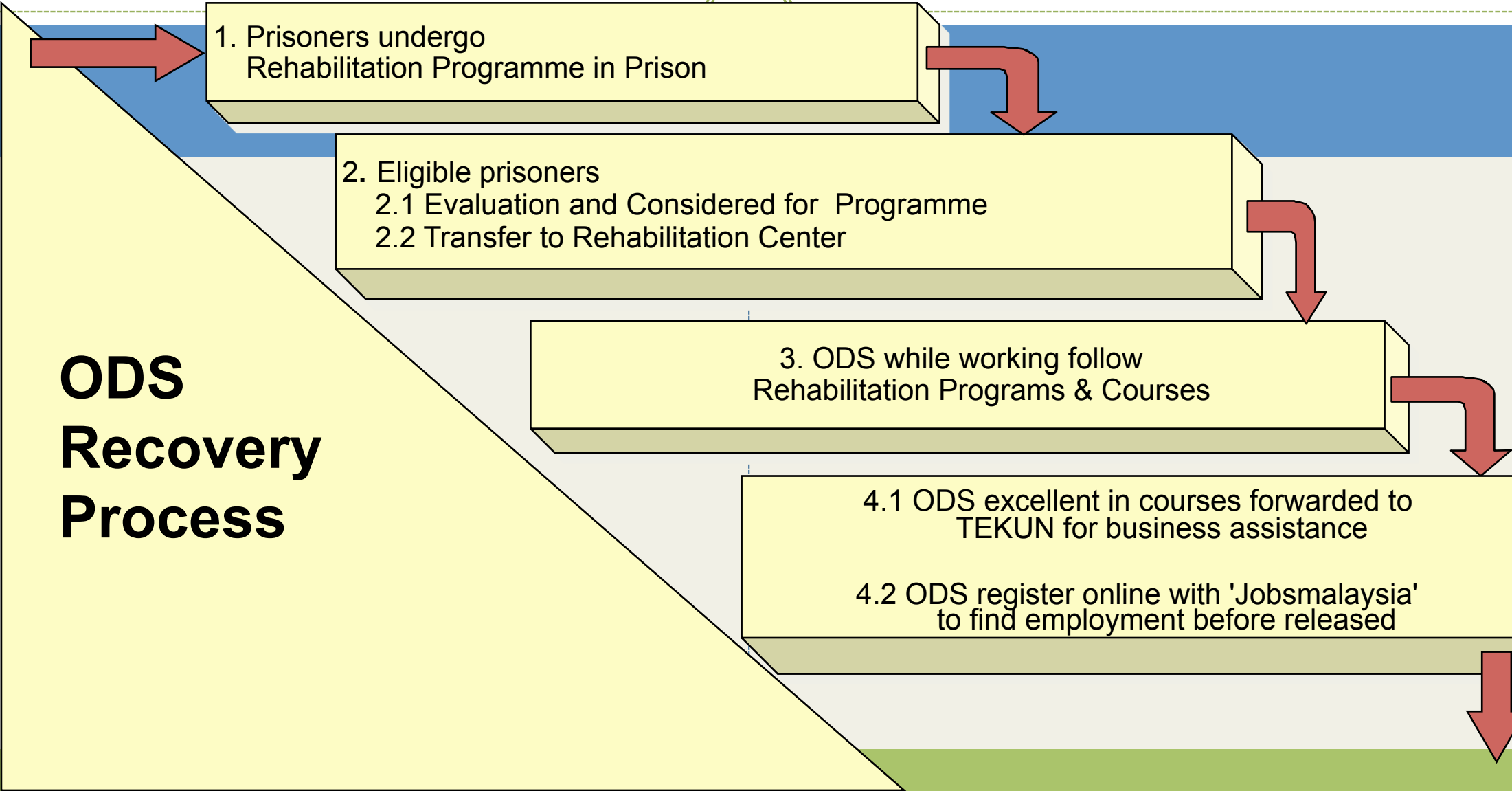
IMPLEMENTATION OF COMMUNITY-BASED REHABILITATION CENTRE

DEFINITION

A program for selected inmates to participate in activities outside the prison. This program is to erase a feeling of negative through the integration and socialization of prisoners who will participate in the community outside the prison.



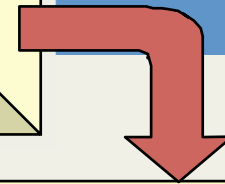
PROGRAMME CHRONOLOGY FOR ODS



Cont...



5. Ex-ODS - will be monitored by Parole Officer upon released



6. Ex-ODS who receive loan assistance from TEKUN Nasional will be monitored by TEKUN Officer

**ODS
After
Released**

COMMUNITY-BASED REHABILITATION CENTRE (PUSAT PEMULIHAN PEMASYARAKATAN) MAHKOTA CAMP, KLUANG, JOHOR

Officially launched by the YAB Prime Minister Mahkota Camp Kluang on March 26, 2011.

Attended by Menteri Besar Johor, Minister of Defense, Minister of Home Affairs, Chief Secretary to the Government, the top officials of the Armed Forces, top officials of Prison Department, and invited guests, including members of the media.

37



VISITING THE INMATES BLOCKS





PASTRY COURSE



AGRICULTURE





WALL PAINTING

AIRBRUSH COURSE



HAIR STYLING COURSE

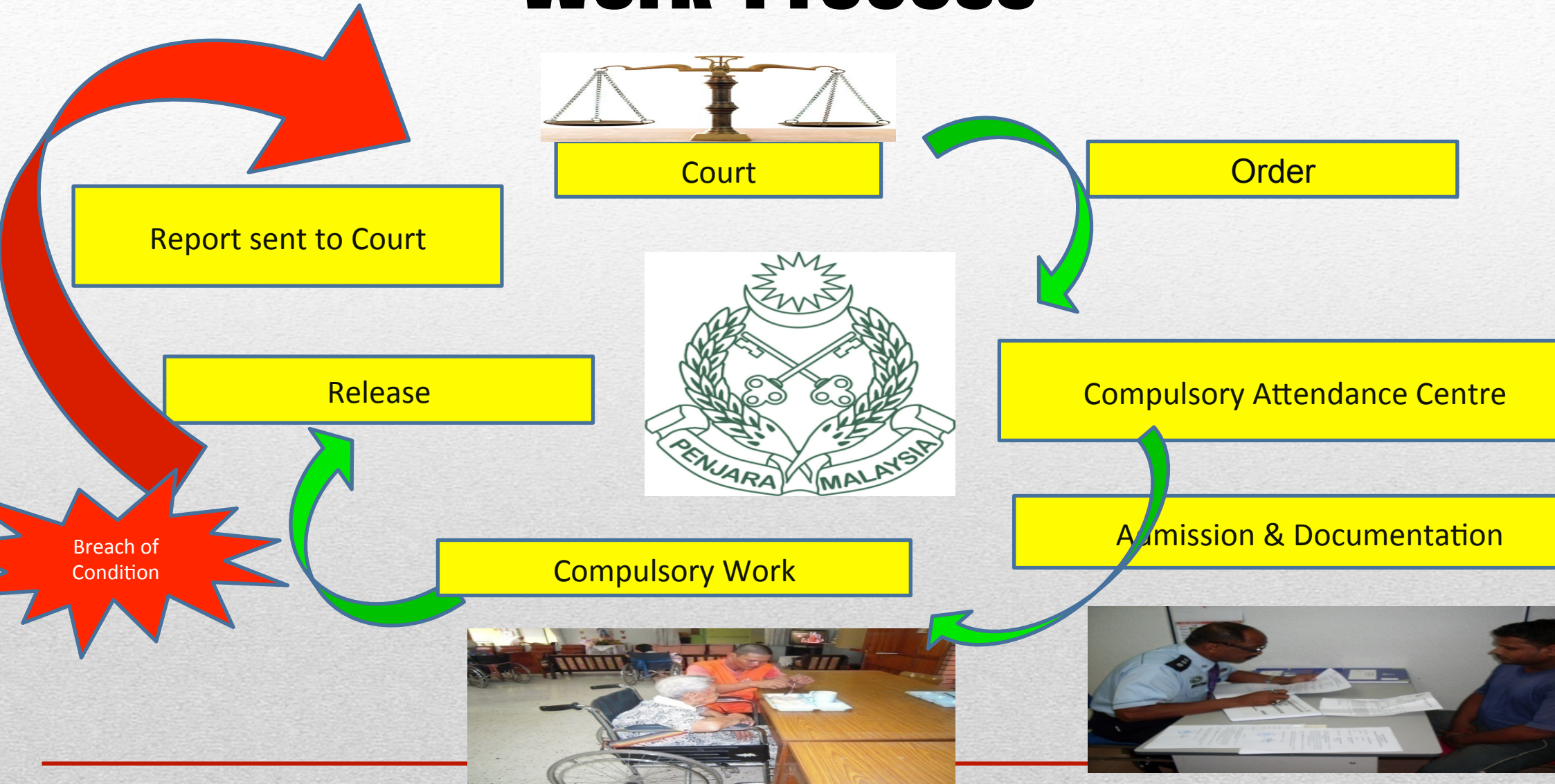


Offenders Compulsory Attendance Act 1954 [Act 461]

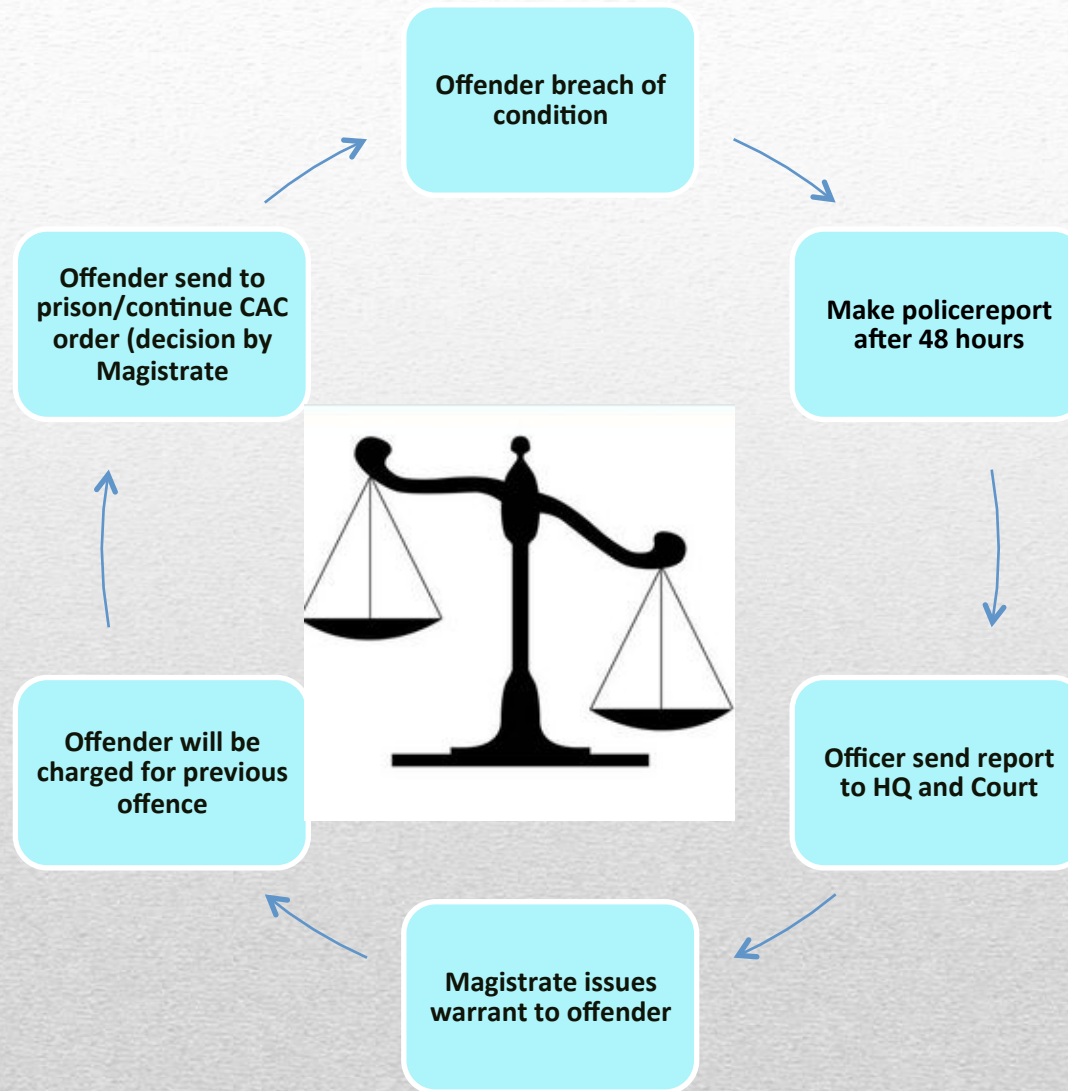
1. One of the initiatives under NKRA as an alternative sentencing, reducing recidivist and to avoid stigmatization.
2. Implementation began on 1 September 2010

Order issued by the court on offenders to undergo compulsory work *not exceeding 3 months* and *4 hours a day* in locations determined by the Compulsory Attendance Centre Officer

Work Process



Breach of Condition



COMPULSORY ATTENDANCE ORDER



RECOGNITION

Many NGOs & community organisations have given positive feedback and expressed that this program should continue and further enhanced with more involvement of community and support from government bodies.





Program
Transformasi
Pemerintahan

Hala Tuju - Ringkasan Eksekutif



HALF-WAY HOUSE

INTRODUCTION

➤ **IDEA :**

Release Offender Initiative Program.

Crime Lab on 5 October - 16 November 2009

OBJECTIVE

- To house ex-inmates/parolees in half-way houses throughout the country.
- Assist reintergration process into the society.
- To help ex-inmates/parolees to find suitable job.



Conclusions

Department is committed to contributing to public safety by reducing reoffending and the delivery of targeted programs that enable prisoners to address their offending behaviors.



Community safety to be the number one consideration in release of prisoners under the Parole Order



Losing liberty is sufficient punishment - once in custody we focus on reducing the risk that offender pose to society after they leave prison.



Prisoners are going to be released so what happens to them in prison is very important.



THANK YOU

